



Best Buddy Behavior Guidelines



The Oxford Suites Lancaster is delighted to welcome you and your four-legged buddy! We are happy to have you and your pet(s) as our guests. Our Best Buddy fee is **\$29** per pet, per stay, for up to seven days, with a two pet limit, in our designated pet-friendly rooms which are located on the lower floors of our hotel. The fee is **\$29** per pet, per stay, for up to seven days, and is non-refundable. We allow small to medium sized cats and dogs only. The fee is not included in your room rate and will be assessed, along with applicable taxes, at check in. _____ (initials)

Please carefully review our guidelines:

- 🐾 We accept domesticated dogs and cats only, with a limit of two pets. Aggressive breeds, dispositions and/or exotic pets are not allowed.
- 🐾 Emotional Support Animals, comfort animals, companion animals, and other domestic therapy animals are not service animals under Title II and Title III of the ADA, and are subject to our Best Buddy pet fee.
- 🐾 For your pet’s safety, please keep him/her leashed at all times.
- 🐾 Please walk your pet regularly. We have disposable bags for your use and we ask that the used disposable bags are thrown in the trash cans outside of the hotel. _____ (initials)
- 🐾 Please let us know what time would be convenient for housekeeping to service your room. Pet rooms require daily service and your pet should not be in the room during this time. _____ AM/PM
- 🐾 Pets are not allowed to be left unattended in our guest rooms or suites. If you decide to take advantage of some of our local attractions, please contact a Hospitality Specialist and we will assist you with finding someone to take care of your pet while you are out.
- 🐾 Should your pet need medical attention, please contact a Hospitality Specialist and we will assist you with finding a local vet.
- 🐾 Due to health regulations, pets are not allowed in the dining area or the pool and spa area, except for service dogs.
- 🐾 We do not anticipate your pet to be a problem; however, should your pet cause damage to any portion of our property, you are responsible for all corresponding lost room revenue and replacement of damaged goods.

Thank you for choosing the Oxford Suites Lancaster. We hope your stay surpasses your expectations. Upon check-out, please allow a staff member to inspect your room. Should there be any damages due to your pet(s), you will be held financially responsible. Again, thank you for your cooperation and adherence to our *Best Buddy Behavior Guidelines*.

I have read the Oxford Suites Lancaster *Best Buddy Behavior Guidelines* and agree to all terms and conditions.

Guest Signature

Print Guest’s Name

Date(s) of Stay

Pet(s) Name

Cell phone number

Alternative phone number